



Schnepp Health Care Center *Happenings*

www.schnepp.net

Why are we just a little different?

I sat in a meeting of Long Term Care Providers recently and listened to a presentation about how we measure quality in our industry. Several things struck me while I listened to an expert in the field of resident satisfaction.

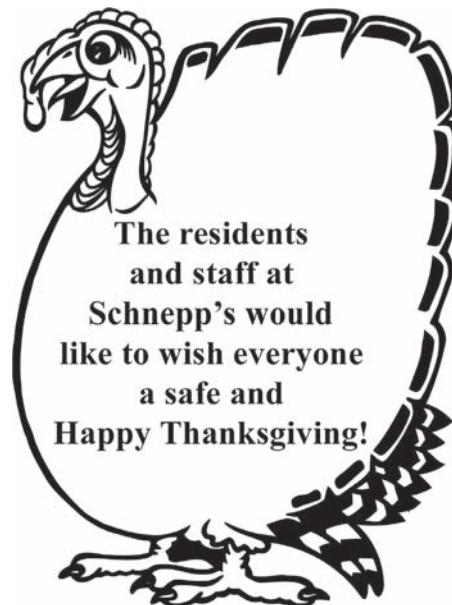
First, I think we are doing many of the things he talked about to measure quality indicators and resident satisfaction. What I found really interesting, was that facility statistics that effect family/resident satisfaction are, for the most part, the same things that make employees happy at there jobs.

We will continue to improve what we do and how we do it at Schnepp. The feed back we get from residents is very important to us. Remember, we are a local facility not part of a large corporation or some out-of-state management company. The facility staff is working toward resident-centered care – a warmer, friendlier place to be – whether you are a customer or employee.

If there is any thing we can do to make things better, let us know! Your feedback is very important to us.

Sincerely,

Dick Prestage
Administrator/ Owner
Schnepp Health Care Center
rprestage@schnepp.net
989-681-5721



Resident Birthday

Dan Main 11/2
Aila Germain 11/10
Roy Carrick 11/21
Hervey Sewell 11/21

Employee Birthday

Nakia Carter 11/2
Sandy VanDePerre 11/3
Sue Burl 11/5
Cara Byers 11/5
DeWayne Walker 11/11
Cindy Jerry 11/15
Tanya Wheeler 11/17
Kathy Neitzke 11/28
Brenda Wale 11/29
Jeri Coston 11/29
Renee Tyra 11/29



Dr. T's Corner

Dr. Wm. C. Thiemkey has been Medical Director for Schnepf Health Care Center for nearly 20 years. He will review some pertinent medical articles and summarize them in each issue of the newsletter.

Welcome to Schnepf's:

Dorothy Littrell
Laverne Bailey
Alice Niersel
Anna Sklener
Merton Hansen
Ruth Zinn
Lee Zinn
Virginia Sikon
Pearl Coughlin
Gerald Ross
Lena Koppelberger
Norman Lambert
Betty Metheny
Marilynne Battles
Ismail Gutierrez

You Will Be Missed

Robert Wilson
Florence Smith
Joann Robinson
Loretta Tiedt
John Hendershot
Eleanor Beougher
Charlie Freed
Clarence Wesenberg
Zana Thayer
Marie LaCrosse
Marian Fisk

Dysphagia: The statistics on this affliction are "hard to swallow"

Dysphagia (the dysfunction of the swallowing process) occurs in 40 to 50 percent of all nursing home patients and 33 percent of all rehab centers. Over 15 million Americans suffer with dysphagia. There may or may not be pain with swallowing. There may be aspiration (food getting into the lungs) without the patient knowing or sensing it. Swallowing occurs in four stages: oral preparatory, oral stage, pharyngeal stage and esophageal stage. Causes of dysphagia include: stroke, head trauma, Parkinson's, multiple sclerosis, some respiratory diseases, dehydration or malnutrition. Signs and symptoms of dysphagia include: choking, drooling, frequent coughing, weight loss, and food remaining in the mouth. The diagnosis is made often by a speech therapist with a bedside evaluation and/or a barium swallow x-ray. Treatment varies from disease to disease and patient to patient. With proper diagnosis, food consistency, and therapy many can be helped and it isn't something to get all "choked up about."

RESIDENT RIGHTS

#3. A patient or resident is entitled to confidential treatment of personal and clinical records, and the patient and/or patient representative or resident may refuse to release their clinical records to a person outside the facility except as required because of a transfer to another health care facility or as required by law or third party payment contract. With the permission of the patient or the patient's legal representative the State Long Term Care Ombudsman may examine the patient's clinical record.

Schnepf Healthcare Center Annual Holiday Bazaar

The residents would like to invite all staff, family and public to the annual holiday bazaar. The bazaar will be held Saturday, November 19, from 8:30 AM to 4 PM in the Activities Center. There will be many home and holiday items, baked goods, gift baskets and much, much more! All proceeds go toward the Residents Fund. We hope to see you there!

Lost and Found

If you have noticed that your loved one is missing any clothing items, we may have them! Lost and Found is located in the Activity Center. If you notice something missing, please contact staff on your resident's floor and ask them to fill out a missing items slip or stop by Activities between the hours of 8 AM and 4:30 PM to look through our closet. To help cut down on missing items, we ask that all new items (clothes, blankets, pillows, bedding, etc.) be marked with residents name when they are first brought in. The CENA's will be able to assist you with this matter. We appreciate your cooperation.

Jennifer McKinin, Activities Director

To visit or not to visit...

Our priority here at SHCC is the health and well being of the residents entrusted to our care, we ask that you refrain from visiting if you are ill. Phone calls and e-mails are always welcome and the staff will make sure information gets to your loved one if you are not able to visit. Thank you for your consideration in this matter. Please feel free to call me or stop in if you have any questions.

Cindy Jerry, R.N.C ADON, Infection Control Coordinator

Bronner's/Zehnder's Trip

The resident's had a wonderful time shopping and browsing at Bronner's in Frankenmuth. It put everyone in the holiday spirit. All that shopping made everyone hungry, so we had a tasty chicken dinner at Zehnder's. We would like to thank all our volunteers because without you this trip would not have been possible. A great big thank you to Tenna Welch, Pam Miller, Kim Martyn, DeWayne Walker, Marilyn Roberts, Emaline Hunt-oon and Janet Howell.

Looking for Entertainers

Well, it is that time of year again! The holidays are upon us and that is when the Activities Staff is their busiest. We are looking for entertainment, such as, music, dancing, and anyone looking to spread holiday cheer. We have many clubs and organizations that like to come through and sing carols. If you are interested or have any holiday ideas, please contact me by the end of November.

Jennifer McKinin, Activities Director
(989) 681-5721



Preparing for the cold

It is getting colder out there and some of the residents are ready for their winter clothes. Now is a great time to bring them in and take their summer clothes home. If you have any questions, please contact your resident's nurse.



